26 October 2017



NOTIFICATION: DSB UAT and PRODUCTION Holiday Operation Schedule

Audience: All DSB Users

The purpose of this note is to inform DSB users of the DSB's hours of operation during the upcoming holiday period. Please note that this schedule will apply for each of the DSB UAT and DSB PRODUCTION environments.

Notification details:

The operating schedule of the DSB UAT and PRODUCTION environments will be:

- Unavailable beginning 12:00 PM UTC on 23rd December 2017 until 12:00 PM UTC on 26th December 2017
- Unavailable beginning 12:00 PM UTC on 31st December 2017 until 06:00 AM UTC on 02nd January 2018

Action Required:

- All DSB UAT and Production services will be put in maintenance and will not be accessible
- The DSB Technical Support team will also be unavailable during these times
- This is an advance notification so that you can prepare accordingly

Please contact <u>Technical.support@anna-dsb.com</u> for all support & connectivity issues.